



THAILAND

About
**FWD Life
Insurance
Public Company
Limited**

FWD Life Insurance Plc (FWD Insurance) is a leading life insurer in Thailand offering life insurance and financial planning services.

We focus on creating fresh customer experiences, with easy-to-understand products, supported by digital technology.

Through this customer-led approach, we aim to become a leading Thai insurer that changes the way people feel about insurance.

Established in Thailand in 2013, FWD Insurance is a part of FWD Group, the primary insurance business of investment group Pacific Century Group.

Local strengths
USPs

- Strong financial support, credibility, resources, technology and expertise from PCG Group to grow business in Thailand.
- Differentiated brand positioning.
- Multinational distribution.
- Extensive network with hospitals.

Facts & figures

- Insurope member since: 2015
- Financial Rating: N/A

Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 7 Working Days
- Annual Renewal: 5 Working Days in advance
- Rate Review: 2 Working Days
- Death Claims: 10 Working Days
- Disability Claims: 10 Working Days
- Medical Claims: 7 Working Days

Benefits

- Insurable Benefits: ADLMC
- Poolable Benefits: ADLMC

Minimum lives criteria

- For a group quote: 5 employees
- For pooling contract: 5 employees

Local contact information

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